

# GUJARAT COMMERCE COLLEGE, AHMEDABAD

## STUDENT SATISFACTION SURVEY REPORT (2021-22)

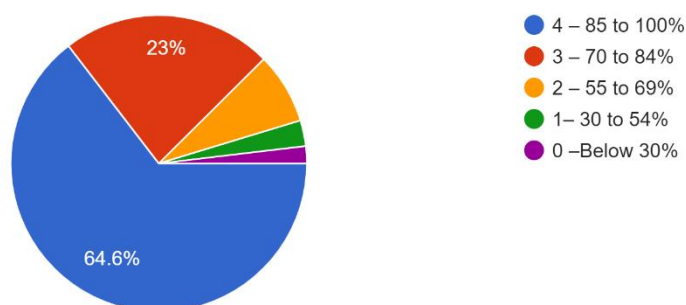
Students were given an online feedback form. There were total 21 questions in student satisfaction survey, in which feedback was requested regarding the teaching and learning process. They were required to provide their feedback from question no. 1 to 20 in zero to four scales. Some questions have interpretation in ascending form and some questions have interpretation in ascending form with interpretation of 'Needs Improvement', 'Average', 'Good', 'Very Good' and 'Excellent' in ascending or descending way. 21<sup>st</sup> question was an open ended i.e. about observations and suggestions. The detailed analysis with the help of graphs is as follows:

### 1) How much of the syllabus was covered in the class?

SCALE	RESPONSES	PERCENTAGE
0 - Below 30 %	30	2%
1 - 30 to 54 %	45	3%
2 - 55 to 69 %	124	8%
3 - 70 to 84 %	368	23%
4 - 85 to 100 %	1033	65%
Total	1600	100%

#### 1. How much of the syllabus was covered in the class?

1,600 responses

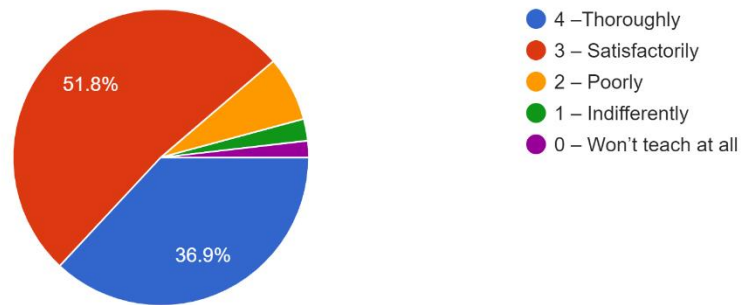


### 2. How well did the teachers prepare for the classes?

SCALE	RESPONSES	PERCENTAGE
0 – Won't teach at all	29	2%
1 – Indifferently	38	2%
2 – Poorly	113	7%
3 – Satisfactorily	829	52%
4 –Thoroughly	591	37%
Total	1600	100%

## 2. How well did the teachers prepare for the classes?

1,600 responses

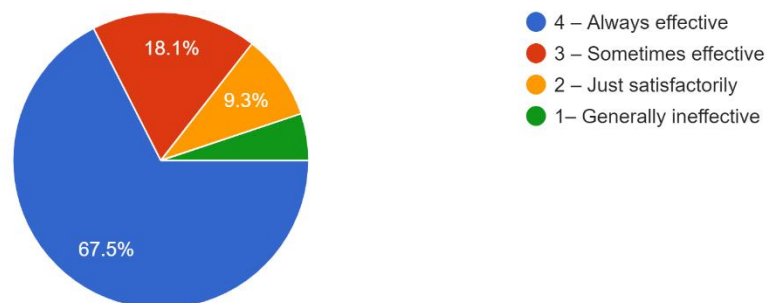


## 3. How well were the teachers able to communicate?

SCALE	RESPONSES	PERCENTAGE
0- Very poor communication	0	0%
1- Generally ineffective	82	5%
2 - Just satisfactorily	149	9%
3 - Sometimes effective	289	18%
4 - Always effective	1080	68%
Total	1600	100%

## 3. How well were the teachers able to communicate?

1,600 responses

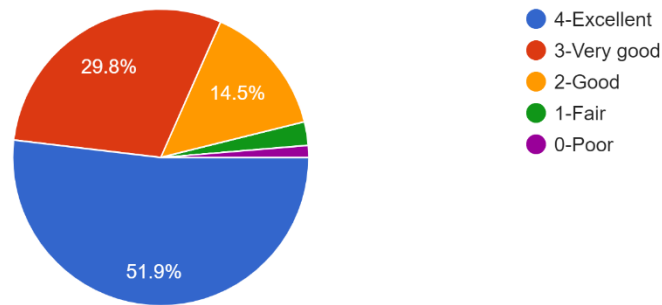


## 4. The teacher's approach to teaching can best be described as

SCALE	RESPONSES	PERCENTAGE
0 - Poor	21	1%
1 - Fair	41	3%
2 - Good	232	15%
3 - Very Good	476	30%
4 - Excellent	830	52%
Total	1600	100%

#### 4.The teacher's approach to teaching can best be described as

1,600 responses

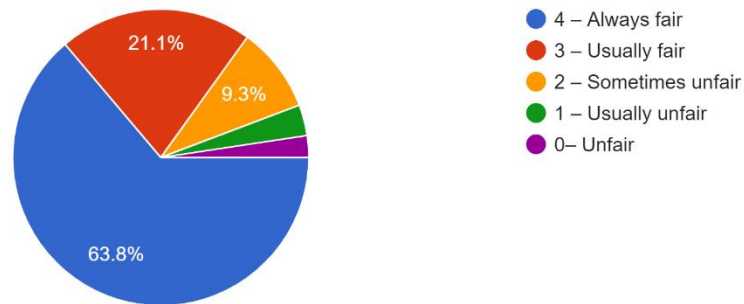


#### 5.Fairness of the internal evaluation process by the teachers.

SCALE	RESPONSES	PERCENTAGE
0– Unfair	38	2%
1 – Usually unfair	54	3%
2 – Sometimes unfair	149	9%
3 – Usually fair	338	21%
4 – Always fair	1021	64%
Total	1600	100%

#### 5.Fairness of the internal evaluation process by the teachers.

1,600 responses

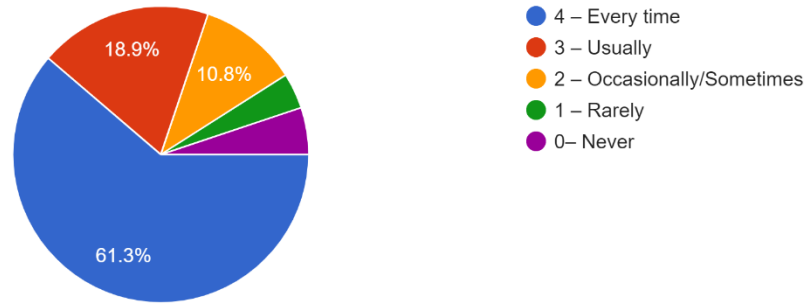


#### 6.Was your performance in assignments discussed with you?

SCALE	RESPONSES	PERCENTAGE
0– Never	82	5%
1 – Rarely	62	4%
2 – Sometimes	173	11%
3 – Usually	303	19%
4 – Every time	980	61%
Total	1600	100%

6. Was your performance in assignments discussed with you?

1,600 responses

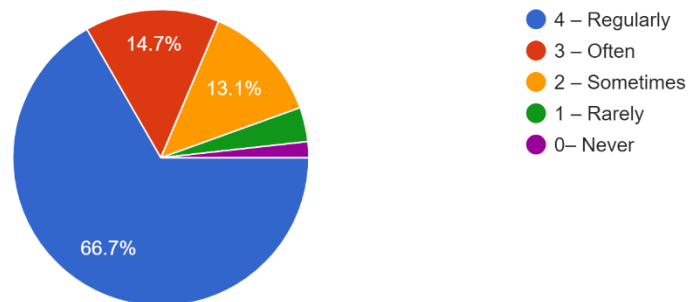


7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

SCALE	RESPONSES	PERCENTAGE
0 - Never	28	2%
1 - Rarely	60	4%
2 - Sometimes	210	13%
3 - Often	235	15%
4 - Regularly	1067	67%
Total	1600	100%

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

1,600 responses

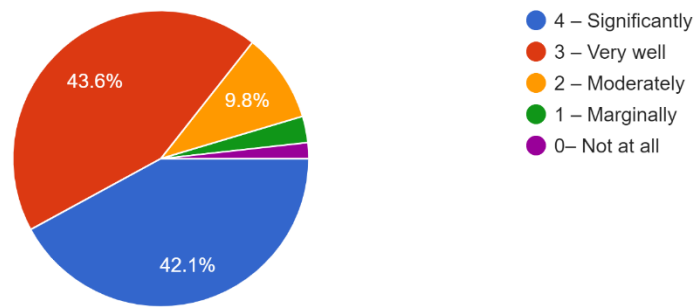


8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

SCALE	RESPONSES	PERCENTAGE
0 - Not at all	28	2%
1 - Marginally	46	3%
2 - Moderately	156	10%
3 - Very well	697	44%
4 - Significantly	673	42%
Total	1600	100%

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

1,600 responses

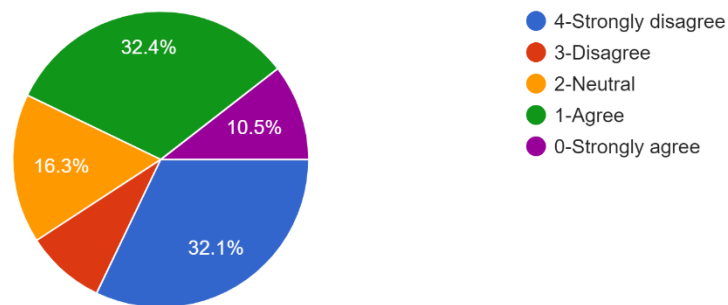


9. The institution provides multiple opportunities to learn and grow.

SCALE	RESPONSES	PERCENTAGE
0- Strongly agree	168	11%
1 - Agree	518	32%
2 - Neutral	261	16%
3 - Disagree	139	9%
4 - Strongly disagree	514	32%
Total	1600	100%

9. The institution provides multiple opportunities to learn and grow.

1,600 responses

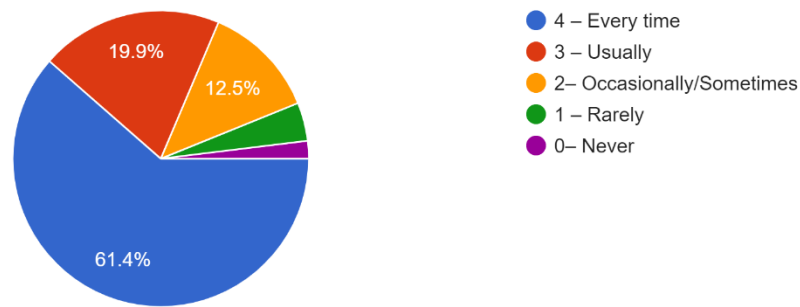


10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

SCALE	RESPONSES	PERCENTAGE
0- Never	31	2%
1 - Rarely	67	4%
2 - Sometimes	200	13%
3 - Usually	319	20%
4 - Every time	983	61%
Total	1600	100%

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

1,600 responses

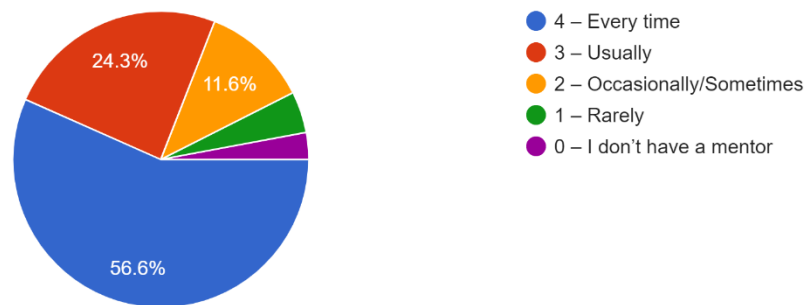


11. Your mentor does a necessary follow-up with an assigned task to you.

SCALE	RESPONSES	PERCENTAGE
0– I don't have a mentor	47	3%
1 – Rarely	72	5%
2 – Sometimes	186	12%
3 – Usually	389	24%
4 – Every time	906	57%
Total	1600	100%

11. Your mentor does a necessary follow-up with an assigned task to you.

1,600 responses

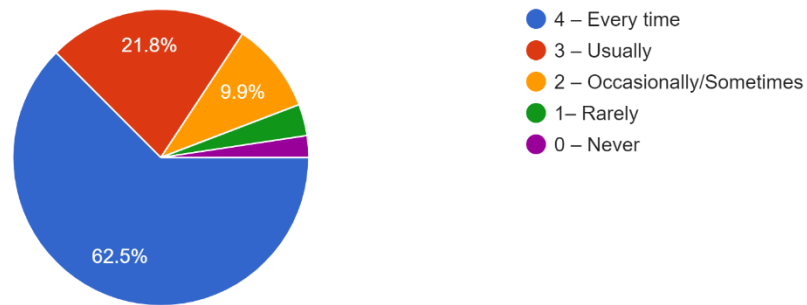


12. The teachers illustrate the concepts through examples and applications.

SCALE	RESPONSES	PERCENTAGE
0– Never	38	2%
1 – Rarely	55	3%
2 – Sometimes	158	10%
3 – Usually	349	22%
4 – Every time	1000	63%
Total	1600	100%

12. The teachers illustrate the concepts through examples and applications.

1,600 responses

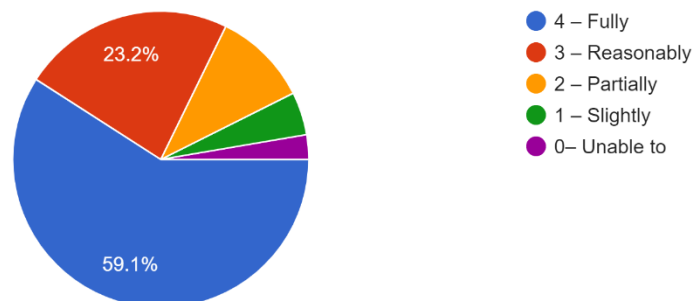


13. The teachers identify your strengths and encourage you with providing right level of challenges.

SCALE	RESPONSES	PERCENTAGE
0– Unable to	43	3%
1 – Slightly	75	5%
2 – Partially	166	10%
3 – Reasonably	371	23%
4 – Fully	945	59%
Total	1600	100%

13. The teachers identify your strengths and encourage you with providing right level of challenges.

1,600 responses

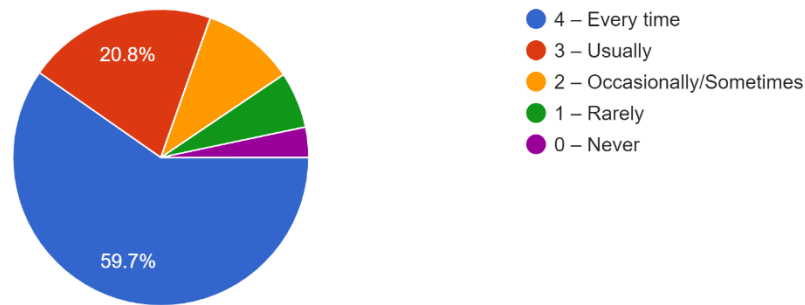


14. Teachers are able to identify your weaknesses and help you to overcome them.

SCALE	RESPONSES	PERCENTAGE
0– Never	53	3%
1 – Rarely	98	6%
2 – Sometimes	162	10%
3 – Usually	332	21%
4 – Every time	955	60%
Total	1600	100%

14. Teachers are able to identify your weaknesses and help you to overcome them.

1,600 responses

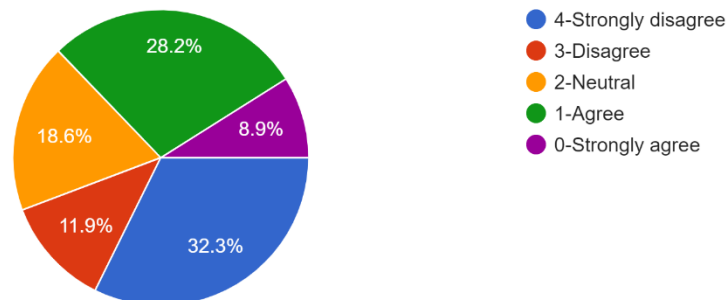


15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

SCALE	RESPONSES	PERCENTAGE
0– Strongly Agree	143	9%
1 – Agree	452	28%
2 – Neutral	297	19%
3 – Disagree	191	12%
4 – Strongly disagree	517	32%
Total	1600	100%

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

1,600 responses



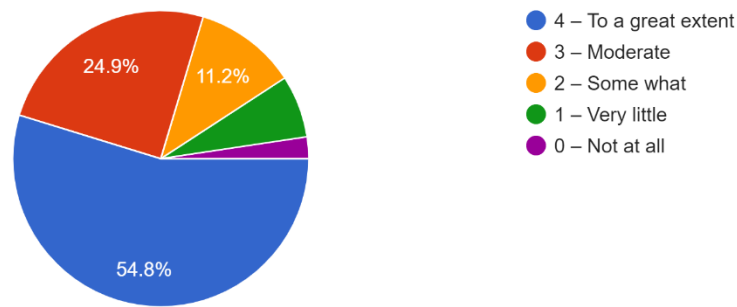
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

SCALE	RESPONSES	PERCENTAGE
0 – Not at all	38	2%
1 – Very little	109	7%
2 - Somewhat	179	11%
3 - Moderate	398	25%
4 – TO a great Extent	876	55%
Total	1600	100%



16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

1,600 responses

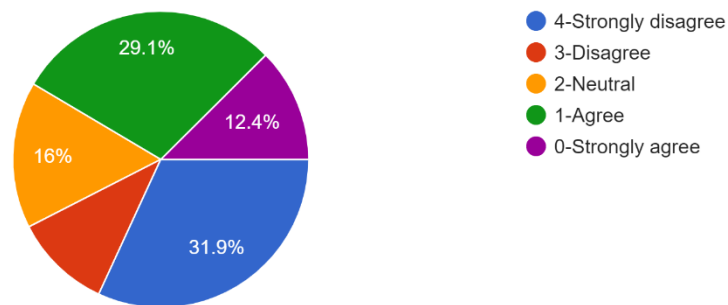


17. Teachers encourage you to participate in extracurricular activities.

SCALE	RESPONSES	PERCENTAGE
0– Strongly Agree	199	12%
1 – Agree	465	29%
2 – Neutral	256	16%
3 – Disagree	170	11%
4 – Strongly disagree	510	32%
Total	1600	100%

17. Teachers encourage you to participate in extracurricular activities.

1,600 responses

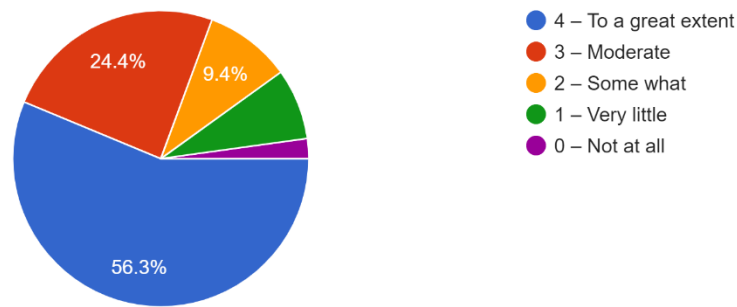


18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work

SCALE	RESPONSES	PERCENTAGE
0 – Not at all	35	2%
1 – Very little	124	8%
2 - Somewhat	151	9%
3 - Moderate	390	24%
4 – TO a great Extent	900	56%
Total	1600	100%

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work

1,600 responses

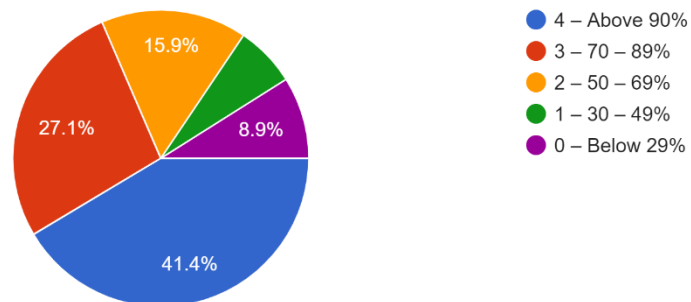


19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

SCALE	RESPONSES	PERCENTAGE
0 - Below 29 %	143	9%
1 - 30 to 49 %	106	7%
2 - 50 to 69 %	255	16%
3 - 70 to 89 %	433	27%
4 - Above 90 %	663	41%
Total	1600	100%

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

1,600 responses

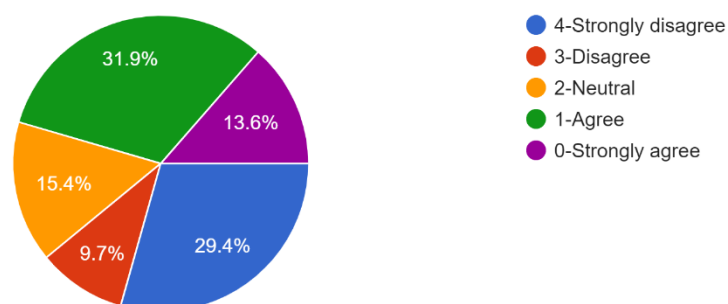


20. The overall quality of teaching-learning process in your institute is very good

SCALE	RESPONSES	PERCENTAGE
0- Strongly Agree	217	14%
1 - Agree	511	32%
2 - Neutral	247	15%
3 - Disagree	155	10%
4 - Strongly disagree	470	29%
Total	1600	100%

20.The overall quality of teaching-learning process in your institute is very good.

1,600 responses



21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution

Major observation and suggestions

Good	180
Very Good	91
Excellent	47
Nice	24
Very nice	18
Nothing	18
Not vet well	16
No	14
No suggestions	12
Yes	11
<ul style="list-style-type: none"> <li>Better institute than others available in our city</li> <li>Faculties are too good in this college. They encourage students and give self-confidence.</li> </ul>	
Excellent Practical Teaching	
<ul style="list-style-type: none"> <li>Teachers always motivate students for scoring high marks.</li> <li>Teachers are teaching always effectively</li> </ul>	
Teaching and learning both types online & off-line is very good	
The teachers of Gujarat commerce College are very well, they teach students effectively. I feel Proud when I tell someone that I'm a student of this College	
<ul style="list-style-type: none"> <li>Kindly give more project and real time problem to solve. ...</li> <li>New technology needs monthly updates</li> </ul>	
Use better graphics and visual media to engage students well..	
The Teachers of Gujarat Commerce College are very excellent and this is the great college. As a student I think I am gaining more knowledge...not only related subjects but also in the other subjects / activities which helps us in our whole life.	
Teachers can give more examples as much as possible in theory subjects	
Offline lectures should also be recorded so that any day students who have not able to attend the lectures physically due to some reasons like illness or else, can learn from that recorded lectures	
Study experience is very good	
Courses should be more research oriented.	

Students were requested to provide some observations or suggestions in addition to the above criteria, if any. After watching all the comments received, we can say that the most of them (around 80 percent) were positive and complimentary. Some critical comments were there, regarding online lectures, syllabus completion, teaching methods etc. These comments were taken positively and steps will be taken to bring improvement.

After a bird eye view of all the responses received, we analyzed the following:

- Most of the students felt that the approach of teachers to teaching is excellent.
- Regarding the coverage of syllabus, more than 88% of the students are satisfied.
- In case of classroom teaching almost all the teachers are satisfactorily prepared according to 52% and thoroughly according to 37% of the students.
- 68% of the students opined that the communicative skills of our college faculties are always effective.
- The internal evaluation process and transparency in the system is fair applauding by more than 85% students.
- More than 85% of the students stated that the most of the teachers illustrated the concepts with practical examples and applications.
- The efforts taken by the teachers are appreciable to identify students' strengths and encourage them with providing right level of challenges.
- Overall 80% students strongly agree with the quality of teaching-learning process in the college as "Excellent".